

Consumer Credit Counseling Agency Accreditation

Please note: All Consumer Credit Counseling Agencies must obtain certification from one of the three accreditation bureaus listed below within 12 months of membership in AICCCA.

Bureau Veritas Certification North America, Inc.

Since its foundation in 1828, the Bureau Veritas Group has consistently built recognized expertise, helping clients comply with standards and regulations relating to Quality, Health & Safety, Environment and Social Responsibility. Large and small organizations, whether private or public, can rely on Bureau Veritas to support them in protecting their respective brands, assets and business. ISO 9001:2008 provides a tried and proven framework for implementing a systematic approach to managing an organization's quality processes to meet and exceed customer requirements. **Bureau Veritas offers discounted training and other services for AICCCA members.**

Bureau Veritas Quality Management Systems Certification – Facilitator of ISO 9001



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BSI (The British Standards Institution)

BSI is a trusted partner to Industry and Government with a focus to support their business objectives through the transfer of knowledge of best practices, assurance services to identify and measure performance indicators, training services to aid the building of organizational competency and enable continuous improvement, and the tools to monitor, enhance and report on compliance against the customer's management system objectives. From its origins as the world's first National Standards Body, BSI Group draws upon over 100 years' experience to partner with 66,000 organizations in 147 countries from its 50 offices. Today, through its independence, innovation and integrity, BSI continues to improve the lives of millions by raising standards worldwide.



BSI ISO 9001 Assessment & Certification

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COA (Council on Accreditation for Children and Family Services)

COA is an international, independent, not-for-profit, child- and family-service and behavioral healthcare accrediting organization, founded in 1977. Originally known as an accrediting body for family and children's agencies, COA currently accredits over 47 different service areas. COA views accreditation as a catalyst for change that builds on an organization's strengths and helps it achieve better results in all areas. The accreditation process is designed to meet the needs of diverse organizations. An organization is evaluated against best-practice standards, which are developed using a consensus model with input from a wide range of service providers, funders, experts, policymakers and consumers.

Introduction to COA (link to COA Introduction.doc)

COA's Accreditation Standards and Process



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